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Neurovations
Attn: Kenneth Mueller
Kenneth Mueller PhD
3416 Valle Verde Drive
Napa, CA 94558

COLA ID: 23882
12/12/19

PRI Complete & Certificate

Dear Laboratory Director:

On behalf of the COLA Board of Directors, I am pleased to inform you that your laboratory successfully meets our requirements for accreditation. Therefore, a Certificate of Accreditation is enclosed. You may wish to display this certificate to inform your patients of the quality testing being performed under your direction.

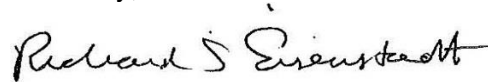
Your COLA certificate expires two years from your most recent survey. Please note that this is different from the expiration of your COLA enrollment, which is two years from the receipt of your initial application or subsequent renewal. The next onsite review of your laboratory will occur approximately 18-24 months from the date of your most recent biennial survey.

Throughout the accreditation cycle, we encourage you to use the COLA customer portal, *COLAcentral*[®] (www.colacentral.com). *COLAcentral*[®] makes it easy for you to update information, upload documents, contact us with questions or concerns, and much more. If you prefer, you may also call COLA at 800-981-9883. Please include your COLA ID number 23882 in all communications with COLA.

The standards your laboratory maintains demonstrate your commitment to quality. Your emphasis on quality leads to reliable test results which are essential in assuring excellence in patient care. We also compliment your laboratory staff for its dedication and continued support of COLA standards.

Congratulations on earning COLA accreditation. Visit *COLAcentral*[®] to access a digital COLA logo. Click on "COLA LOGO" in the quick links section. We look forward to a long and productive working relationship with you and your laboratory personnel.

Sincerely,



Richard S. Eisenstaedt, MD, FACP
American College of Physicians (ACP)
Chair, COLA Board of Directors

PRESS RELEASE FOR COLA PARTICIPANTS

Many physicians, laboratory directors, and laboratory staff want to let the public know about their success in achieving accreditation from COLA. In addition, many local newspapers are interested in running “good news” items about local residents and businesses, and many radio stations offer “community bulletin boards” which feature local events and announcements.

If you wish to publicize your laboratory’s success, the enclosed release is one way of letting your community know about your commitment to quality.

How to Use the Press Release Shown Below:

Submit the press release on your own letterhead and send copies to your local papers.

GOOD NEWS!

LOCAL --[PHYSICIAN/LABORATORY]-- RECOGNIZED

FOR QUALITY LABORATORY SERVICES

---[Name of physician/laboratory]--- has met all criteria for Laboratory Accreditation by COLA, a national healthcare accreditation organization. Accreditation is given only to laboratories that apply rigid standards of quality in day-to-day operations, demonstrate continued accuracy in the performance of proficiency testing, and pass a rigorous on-site laboratory survey. *---[Name of physician/laboratory]---* has earned COLA accreditation as a result of a long-term commitment to provide quality service to *---[his/her/its]---* patients.

COLA is a nonprofit, physician-directed organization promoting quality and excellence in medicine and patient care through programs of voluntary education, achievement, and accreditation. In 1993, COLA was granted deemed status by CMS to provide laboratory accreditation. As a leading laboratory accreditor in the United States, COLA is the only laboratory accreditation provider that operates its accreditation program in accordance with a quality management system certified to ISO 9001:2015. This means we offer our customers a unique, standardized program and staff dedicated to satisfaction and laboratory quality. Our surveyors and technical advisors are guided by a coaching approach and uncomplicated quality engineered processes. Laboratories of all types and sizes are evaluated and mentored to produce accurate test results and meet CLIA regulations.

COLA is sponsored by the American Academy of Family Physicians, the American Medical Association, the American Society of Internal Medicine and the American College of Physicians.